

ONE STOP

Once the home of the historic Ordnance and Munitions Electronic Maintenance School (OMEMS), the City Center Zone is home to several of the services that support the Team Redstone Community. Foremost among the facilities here is the Redstone Arsenal One Stop, where Soldier, Retiree and Civilian employee services have been consolidated into a single user-friendly facility.



Quick Facts...

Location: Building 3494, Honest John Rd

Established: Summer, 2012

Tenants:

- Military Personnel Division
- Tag & License
- Security
- EEO/EO
- Badging
- Defense Finance & Accounting Service/
Defense Military Pay Office
- Retention
- HHC, AMCOM

Hours:

MILPO: M-F, 7:30 a.m. to 4:00 p.m.

ID Cards: M-TH 7:15 a.m. to 3:30 p.m.

Fri 8:00 a.m. to 3:30 p.m.

Tag & License:

County: T-Th, 8:30 a.m. to 4:30 p.m.

State: Wed, 8:30 a.m. to 4 p.m.

ID Cards

256-842-2413

CAC Appointments

<https://rapids-appointments.dmdc.osd.mil/>

MPD The Military Personnel Division includes the following services: Common Access Card and Identification Card services, retirement services, transition services, reassignments, officer/enlisted records, in/out processing, Soldier actions, casualty assistance and eMILPO.

Tag & License A satellite office for Madison County and the Alabama Department of Public Safety is here on Redstone Arsenal for your convenience. The Tag and License Office renews Alabama driver's licenses and issues boating, fishing and hunting licenses, disability tags and placards, manufactured home licenses and car tags and titles.

The State licensing office issues first time driver's licenses, learner's permits, non-driver identification cards, commercial driver's licenses and CDL learner licenses, motorcycle licenses, boating licenses and non-U.S citizen licenses. It can conduct written driver's tests. The State office is closed from noon to 1p.m. for lunch. Written tests stop at 3:00 p.m.

Call 256-882-8698 for more information.

Security The Garrison Security Office provides a variety of services to include Personnel Security, Operational Security, Information Security, Security Education Training and Awareness, and Industrial Security support. In/out processing is done here, as well as Security clearance processing, some

contractor clearance verification, email accounts and base access clearance verifications, and fingerprinting (by appointment). Office hours are Monday - Friday from 8:00 a.m. to 4:00 p.m.; call 842-9188 for service or fingerprint appointments.

EEO/EO The Garrison Equal Employment Opportunity office provides support to Civilian employees assigned to Team Redstone. Complaint processing, the Individuals with Disabilities Program, and the Special Emphasis Program are just a few of the programs managed by the EEO Office. Mandatory EEO training can also be coordinated through the EEO office. Office hours are 8:00 a.m. to 4:30 p.m.; phone number is 876-8015. Equal Opportunity is a similar program for uniformed servicemembers, and is overseen by AMCOM. Ethnic observances, and training for EO discrimination, Sexual assault/harassment, and Consideration of Others is coordinated through the EO office. Office hours are Monday to Friday 8:00 a.m. to 4:30 p.m.; phone number is 842-7091.

Badging The Garrison Directorate of Emergency Services runs a badging station where specified Team Redstone employees are issued installation access badges. These badges support daily activities for personnel who are not issued CAC cards; facilitate secure activities requiring command/access codes; and ensure Mission/Key Essential personnel have access during increased FPCON operations. If being issued a Redstone Arsenal badge, employees must bring a federal/state issued ID. When renewing a badge, employees must turn in their old badge. Office hours are Monday - Friday 7:30 a.m. to 4p.m.

DFAS/DMPO The Defense Finance and Accounting Service/Defense Military Pay Office provides standard pay support service to active duty soldiers and their families, to include individual mobilized, National Guard/Reserve and retired soldiers. Support to civilian employees is limited to establishing myPay PIN accounts for accessing Leave and Earning Statements, W2s, and making changes to pay accounts via the individual myPay web account. Office hours are Monday – Friday, 7:30 a.m. to 4p.m.; phone number is 876-8510.

Retention The Retention Office functions as the Post Retention Office, providing support to all the commands on Redstone Arsenal, as well as elements on Fort Rucker and Fort Bragg. In addition to its standard retention mission, which is to retain high quality Soldiers in the Active component, the Retention Office also helps transition Soldiers into the National Guard and the Army Reserve. Office hours are Monday – Friday, 9:00 a.m. to 4:00 p.m.; phone number is 955-3250.

HHC Headquarters and Headquarters Company (HHC), US Aviation and Missile Command (AMCOM) (Provisional) provides company level essential human resource services, training management, and command interest support to approximately twenty-six organizations on Redstone Arsenal. Office hours are 7:30 a.m. to 4:00 p.m.; phone number is 876-5710/7797.