



# ***TEAM REDSTONE***



**Report Suspicious Activity or Behavior**

**iWATCH  
ARMY**

**iREPORT** **i KEEP US SAFE**

**See Something Say Something**

Report all suspicious persons and activities to the Redstone Police Desk at (256) 876-2222 (24 Hours) or the Redstone Arsenal's Joint 911 non-emergency phone number at (256) 313-6422. If you are at work please notify your supervisor and Organizational Antiterrorism Officer (ATO) once you have called the proper authorities. NOTE: If any incident appears life threatening call 911 immediately.



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## **MISSION**

Team Redstone implements Antiterrorism training and education in support of Antiterrorism Awareness/Training and initiates the iWATCH program in a synergized effort to enhance the current level of Antiterrorism Awareness for Soldiers, Civilians and Contractors as a sensor to help identify, prevent, and take an active role in reporting suspicious behavior and criminal activities.



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iWATCH is a nationwide modern version of Neighborhood Watch developed by the Los Angeles Police Department to encourage and enable members of the community in identifying and reporting suspicious behavior that may be associated with terrorist activities.



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## **COMMANDERS INTENT**

Instill and sustain heightened awareness and vigilance among leaders, Soldiers, civilians, and family members to prevent and protect the Redstone Community and critical resources from acts of terrorism.



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## What is iWatch?

- iWatch is a community program to help your neighborhood stay safe from terrorist activities.
- iWatch is a program and partnership between your community and your local law enforcement.
- iWatch asks you to report behavior and activities that are unusual or seem out of ordinary.
- There are two elements to the initiative, *Passive* and *Active*. The *Passive* element of iWATCH is individual situational awareness of your surroundings. The *Active* element requires individuals to take action and report suspicious behavior or activities, to law enforcement for further investigation.



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## **Why Report Activities?**

- It is your awareness report to local law enforcement that helps to predict and prevent attacks before they happen
- It is always better to report suspicious behaviors than refrain from doing so
- The iWatch program is about behaviors and activities, not individuals



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## What Activities to Report?

**PASSIVE ELEMENT** : Be aware of these suspicious activities:

- People drawing or measuring important buildings.
  - Strangers asking questions about security forces or security procedures.
  - A briefcase, suitcase, backpack or package left behind.
  - Cars or trucks left in NO PARKING zones in front on important buildings.
- (1) Intruders found in secure areas.
  - (2) A person wearing clothes that are too big and bulky and/or too hot for the weather.
  - (3) Chemical smells or fumes that worry you.
  - (4) Questions about sensitive information such as building blueprints, security plans or VIP travel schedules without a right or need to know.
  - (5) Purchasing supplies or equipment that can be used to make bombs or weapons or purchasing uniforms without having the proper credentials.



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## How To Report

### ACTIVE ELEMENT:

a. Report all suspicious persons and activities to the Redstone Police Desk at (256) 876-2222 (24 Hours) or the Redstone Arsenal's Joint 911 non-emergency phone number at (256) 313-6422. If you are at work please notify your supervisor and Organizational Antiterrorism Officer (ATO) once you have called the proper authorities. NOTE: If any incident appears life threatening call 911 immediately.

### b. Provide as much of the following details

- (1) **WHO?** Describe who is involved in the suspicious activity such as: Male or Female? How Tall? Build? Hair Color? Skin Color? Age? English speaking or another language? NOTE if there is a car note the license plate number, vehicle make and model etc.
- (2) **WHAT?** Describe what you witnessed.
- (3) **WHERE?** Give the location of the suspicious activity (i.e. street address or name of the facility).
- (4) **WHEN?** Give the date and time the activity took place.
- (5) **WHY?** Indicate why the activity is suspicious to you or if you have seen this activity before.



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## **Important Places to Watch**

- Unit Headquarters
- Installation access points
- Sports/entertainment venues
- Recreation centers, fitness facilities
- Religious facilities
- Barracks, lodging facilities
- Large gatherings –parades, fairs, etc.
- Schools, libraries, day care centers
- Commissary, PX, gas stations, banks



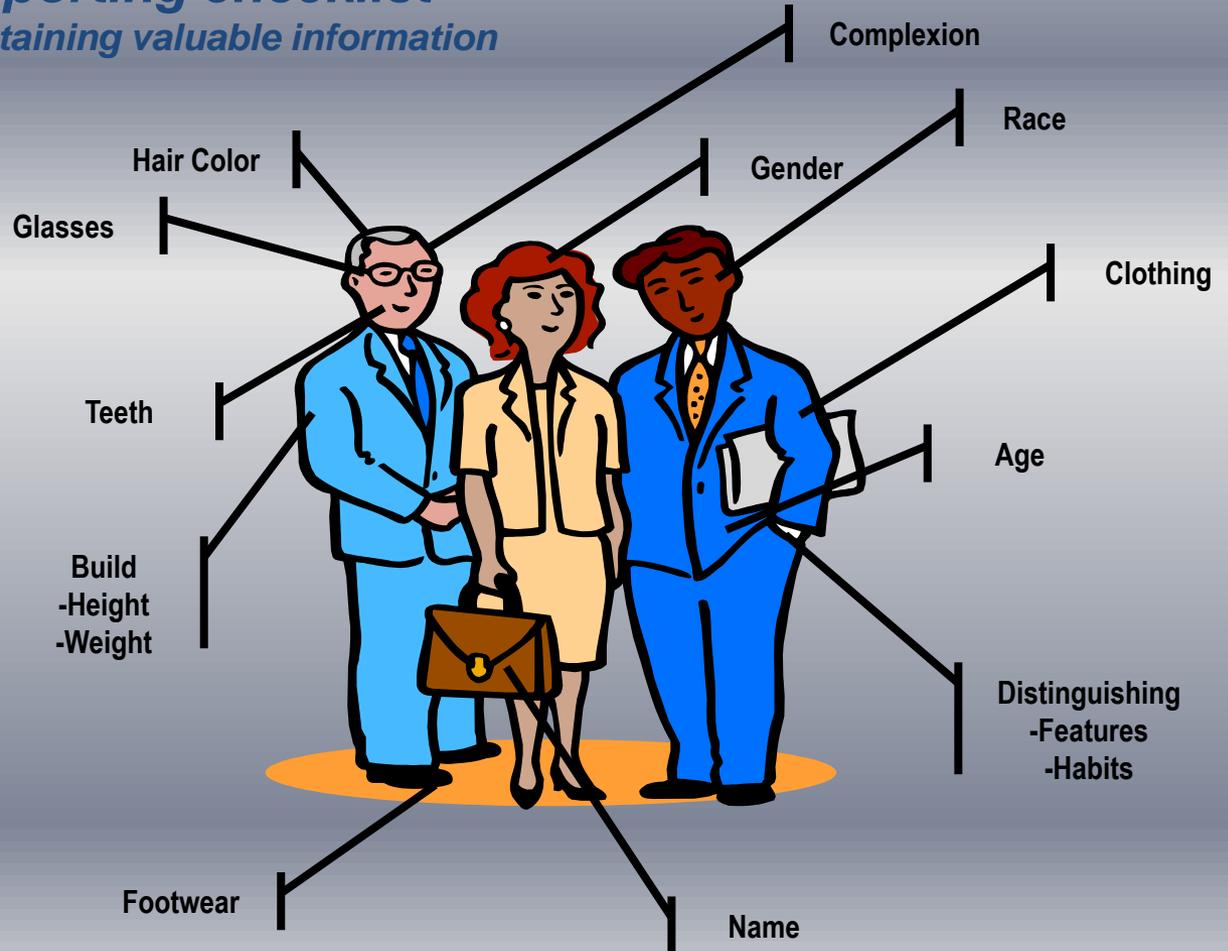
# TEAM REDSTONE



## Suspicious Person Reporting checklist

Use this tool to assist you in obtaining valuable information

Location: \_\_\_\_\_  
Date: \_\_\_\_\_  
Time: \_\_\_\_\_





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## Suspicious Vehicle Reporting checklist

Use this tool to assist you in obtaining valuable information

Location: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date: \_\_\_\_\_

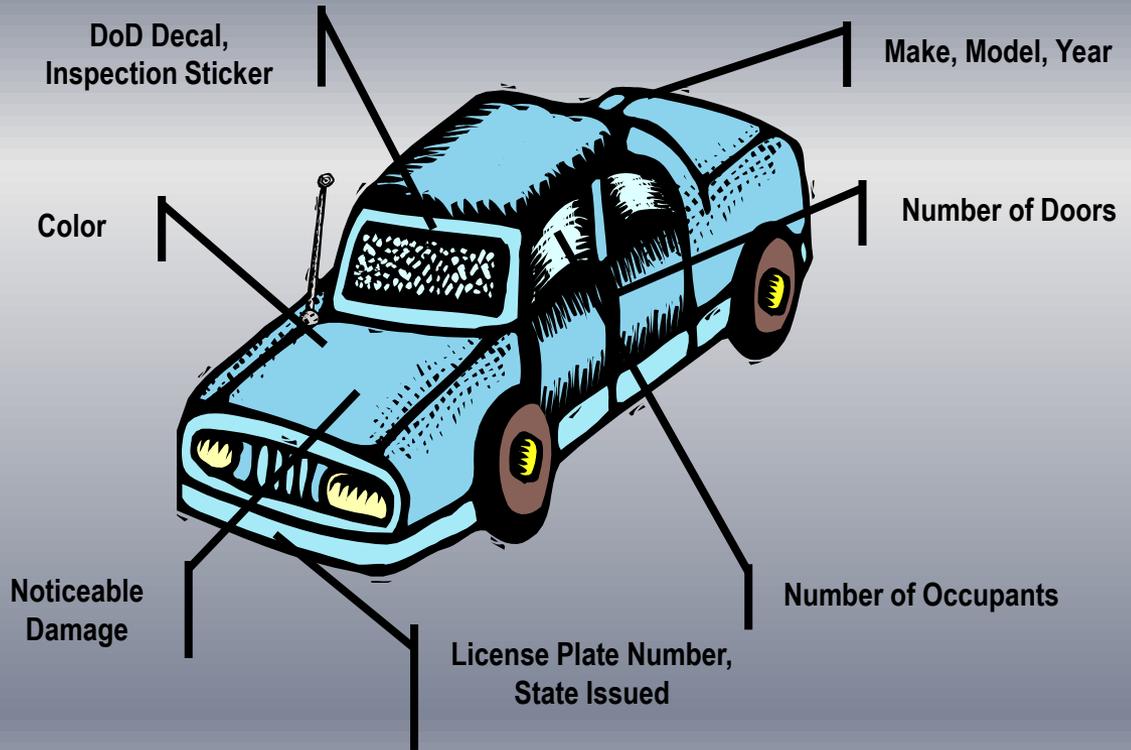
Time: \_\_\_\_\_

### Direction Traveled

- N, S, E, W
- Name of Road/Highway

### Suspicious Vehicle Indicators

- Rental vehicles/trailers parked near a facility, parked at or near the loading dock, or located in the parking lot without prior notification.
- Appears to be overloaded or has any substance leaking from it.
- Is parked illegally or parked at an unusual location.
- Appears to be abandoned (e.g., inspection sticker expired or missing, registration plate expired or missing, etc).
- Vehicle passing by key area/areas multiple times (e.g. possible surveillance).



# iWatchmobile

*iThinkware is a software development company dedicated to better educating Americans by delivering reliable communications tools that help law enforcement agencies empower, inform, educate, motivate, and interact with the community at large.*

With a mix of closed, open, and combination data warehouses, the company's products allow law enforcement to deliver information to the right audiences, in the right format, via the right communications method. To illustrate, consider how reports on a single common crime – the burglary of a residence – would be handled by:

A secure, closed communications module available only to law enforcement displays all available information about the crime, the suspect, and the victim from forensic data to witness statements. Defined groups (investigating officers, patrol officers in a defined area, supervisors, etc.) can receive alerts when new information is added to the case file, and investigators can set up discussion groups or email lists to pool information, theories, and thoughts on the crime.

An open communications module managed by law enforcement displays selected information to the general public. The date, location, and general description of the burglary would be publicly available instantly via ITAG Alerts to interested members of the general public who had signed up to receive alerts about a specific kind of crime, offenses in a particular zip code, or crimes against a particular type of victim (crimes against the elderly, crimes against children, hate crimes, etc.) would be notified of the offense in near real time via the alerting method (SMS text message, email, or RSS feed) they selected. Citizens can then respond to the alert by sending relevant tips, photos, videos and other information directly to the police.

Scan for Android



Scan for Apple



## **iWATCH MOBILE PRODUCT FEATURES**

Tip Identifier code associates current offenses with prior offenses or as new tip without priors.

Tips may be classified as Active, New, Suspended or Closed for compliance with 28CFR part 23.

Tips are received as email, voice or SMS but are also stored in iWatch.

Tips are mapped on maps and displayed with the text of the report.

Phonetips are received as mp3 files then transcribed & converted to text messages and email.

Tip alerts may forward the message to one user or to all by selecting the group.

Tips may include video & multiple images which are mapped using geocode.

Tips include the IP address of the sender and mapped to the tip and offense data.

Chat via text message with tipsters.

Tipsters receive auto-reply with tip ID#

Tips may be responded to on any smartphone or PC.

Tips may be assigned to Extensions as alias'd email notification groups.

Geocoding permits association of Agencies, Divisions, Precincts in multiple municipalities.



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## **Example Situations**

- *“I saw someone taking pictures of the main gate. I don’t want to get them in trouble. What should I do?”*

**Unsure? Let the experts decide!**

- *“I saw someone watching our office, and the next day my co-worker was asked a lot of questions about our building by someone else.”*

**Unsure? Let the experts decide!**



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## **iWATCH TOOLS**

The following slides are examples of disseminated iWATCH products promoting iWATCH Awareness. Products will be displayed at community gathering locations, child development centers and through public affairs venues such as command information channels and etc. This tools to include iWATCH videos can be found on the Army AT Portal at: <https://www.us.army.mil/suite/page/605757>



# TEAM REDSTONE



## iWATCH TOOLS

### Trust Your Instincts

We rely on our senses every day of our lives. If a behavior or activity makes you feel uncomfortable, report it!

Here are some examples of suspicious activities reported by concerned individuals that saved lives:

*A video store clerk saw anti-American material on a DVD he was asked to copy. Police captured and arrested individuals planning an attack against a military installation.*

**If it doesn't LOOK right, report it!**

*A grandmother smelled bad odors from the neighboring apartment and noticed that the empty apartment was frequented by various people. Police discovered a poison gas factory.*

**If it doesn't SMELL right, report it!**

*Residents were concerned with a person's threats of violence. Police captured and arrested a group planning a subway attack.*

**If it doesn't SOUND right, report it!**



### What Should I Report?

Give as many details as you can. Here is a checklist to help you.

1. The date and time.
2. Where it happened.
3. What you witnessed.
4. A description of who was involved
  - Male or female?
  - How tall?
  - Build?
  - Hair color, skin color, age?
  - English speaking or another language?
5. Was there a car? Note the license plate number.
6. Have you seen this activity in your neighborhood before?

### How Do I Report?

There are [three] ways to make a report:

- ★ Call [insert phone number]. An expert will answer the call and advise you.
- ★ Call your local military police station [phone number] and make your report to the desk officer.
- ★ In an emergency call [local hotline]

All information will be kept confidential. Information submitted will be carefully assessed and, if warranted, investigated by trained investigators. All information gathered and all investigative activity will be subject to strict policies designed to protect the privacy and civil liberties of American citizens while protecting our Nation from terrorism



**A Simple Observation  
A Single Report can lead to actions that may STOP a terrorist attack**

**THINK ABOUT THE POWER OF THAT. THE POWER OF iWATCH ARMY.**

**See Something Say Something**

**SUSPICIOUS ACTIVITY REPORTING**



# TEAM REDSTONE



## iWATCH TOOLS

### What is iWATCH ARMY?

iWATCH, iREPORT, iKEEP US SAFE (iWATCH ARMY) is a community program to help your neighborhood stay safe from terrorist activities.

You and your fellow Army community members can report behaviors and activities that make you feel uncomfortable and do not look right (suspicious behaviors).

iWATCH ARMY is a program and partnership between your community and your local law enforcement.

iWATCH ARMY asks you to report behavior and activities that are unusual or seem out of the ordinary.

### Why Report These Behaviors and Activities?

It is your awareness reported to local law enforcement that can help predict and prevent attacks before they happen.

Since 9-11, we can and must work together to prevent future attacks.

It is always better to report suspicious behaviors than to refrain from doing so.

The iWATCH ARMY program is about behaviors and activities, not individuals.

### What Activities Do I Report?

Here are examples of behaviors and activities to report:

- ★ People drawing or measuring important buildings.
- ★ Strangers asking questions about security forces or security procedures.
- ★ A briefcase, suitcase, backpack or package left behind.
- ★ Cars or trucks left in No Parking zones in front of important buildings.
- ★ Intruders found in secure areas.
- ★ A person wearing clothes that are too big and bulky and/or too hot for the weather.
- ★ Chemical smells or fumes that worry you.
- ★ Questions about sensitive information such as building blueprints, security plans or VIP travel schedules without a right or need to know.
- ★ Purchasing supplies or equipment that can be used to make bombs or weapons or purchasing uniforms without having the proper credentials.

### Example Situations

*"There's a chemical smell coming from my neighbor's apartment."*

*"I saw someone taking measurements. I don't want to get them in trouble. What should I do?"  
(This activity may be repeated at other locations and you may be reporting one piece of the puzzle.)*

*"Maybe someone just forgot their briefcase on the bus."  
(Do not check it yourself. It may be a test.)*

*"I saw someone watching our offices, and the next day my co-worker was asked a lot of questions about our building by someone else."  
(Do not check it yourself. It may be a test.)*

Unsure what to do?  
Let the experts decide!

### Important Places to Watch

- ★ Unit Headquarters
- ★ Installation access points
- ★ Religious facilities
- ★ Amusement parks
- ★ Sports/entertainment venues
- ★ Recreation centers, fitness facilities
- ★ Barracks, lodging facilities
- ★ Mass gatherings—parades, fairs, etc.
- ★ Schools, libraries, day care centers
- ★ Hospitals
- ★ Commissary, PX, gas station, bank
- ★ Public transportation





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